

# TERMS AND CONDITIONS

## BEST OF THE BEST PLC - STANDARD COMPETITION TERMS

### 1. Qualifying Persons

- 1.1 Best of the Best Plc ('Promoter', 'our(s)') operate competitions - skill based games resulting in the allocation of prizes in accordance with these terms and conditions at selected airports and shopping malls and on the website [www.botb.com](http://www.botb.com) (the 'Website') - (the 'Competition(s)').
- 1.2 The Competitions are open to all persons aged 16 and over and the age of majority in their country of residence except the Promoter's employees or members of their immediate family, agents or any other person who is connected with the creation or administration of our Competitions.

### 2. Legal Undertaking

- 2.1 By entering a Competition the entrant ('Entrant', 'you', 'your(s)') will be deemed to have legal capacity to do so, you will have read and understood these terms and conditions and you will be bound by them and by any other requirements set out in any related promotional material.
- 2.2 Competitions are governed by English Law and any matters relating to the Competition will be resolved under English Law and the Courts of England shall have exclusive jurisdiction.
- 2.3 In the event that you participate in a Competition online via the Website, and by accepting these terms and conditions you confirm that you are not breaching any laws in your country of residence regarding the legality of entering our Competitions. The Promoter will not be held responsible for any Entrant entering any of our Competitions unlawfully. If in any doubt you should immediately leave the Website and check with the relevant authorities in your country.

### 3. Competition Entry

- 3.1 Competitions may be entered at our airport sites, shopping centres (locations are detailed on the Website) ('Physical Locations') and online via the Website. There are two categories of Competitions: Dreamcar Competitions and Superdrives Competitions. One or more Competitions may be operated at the same time and each Competition will have specific prize options.
- 3.2 Availability and pricing of Competitions is at the discretion of the Promoter and will be specified at the point of sale in our Physical Locations and on the Website.
- 3.3 **"Your BOTB Account(s)**

In order to enter a Competition, you will need to register an account with us.

- (a) You can register an account in two ways: either online at [www.botb.com](http://www.botb.com) or in person at one of our Physical Locations.
  - (i) To register an account online you will be asked to provide an email address or sign in via your Facebook account.
  - (ii) To register an account at a Physical Location you will be asked to provide an email address or if you do not have an email address, we will provide you with a dummy email address.

- (b) Please note that your email address or Facebook account or dummy email will also be the username that you use to log in to your account. Each account can only have one username attributed to it at any given time ("BOTB Account"). Therefore, you cannot attribute multiple email addresses, dummy email addresses or Facebook accounts to your BOTB Account. For example:
  - (i) You cannot have an email address and a Facebook account attributed to your BOTB Account.
  - (ii) You cannot have two or more email addresses attributed to your BOTB Account.
  - (iii) You cannot have an email address and a dummy email address attributed to your BOTB Account.

You can however, change your username for your BOTB Account by logging into your BOTB Account. For example, you can create your BOTB Account using one email address and at a later date change your username for your BOTB Account to another email address. However, if you create multiple accounts using different email addresses, Facebook and/or dummy email addresses, each username will be treated as a separate BOTB Account.

#### 3.4 To enter a Competition at the Physical Locations, you will need to:

- (a) select the Competition you wish to enter, purchase your Competition entr(y)(ies) ('Ticket(s)') through a member of staff at a stand operated by the Promoter and complete an electronic entry form to provide the operator on the stand with your contact details. You will be emailed a receipt with your order details and a link to your registered online account. You will need to check your details carefully and confirm to the Promoter's representative that you have read and understood the declaration and the Competition terms and conditions;
  - (b) for each Ticket that you have purchased, you will need to complete a Spot the Ball challenge onscreen, which shall operate as follows:
    - (i) you will be shown a sporting photograph which will not contain a ball;
    - (ii) using all the information shown in the sporting photograph displayed on the computer screen use your skill and judgement to correctly identify the grid square within which you consider the Judge will decide, is the most likely position for the centre of the ball if one had been present in the image;
    - (iii) click on the screen to mark this spot (you can see your spot's coordinates on the screen). The computer will register this spot as your entry into the Competition
- ('Spot the Ball Challenge');
- (c) you may repeat the process for the Spot the Ball Challenge for as many entries as you wish to make, up to the specified limit. You will require one Ticket for each entry.

('Physical Location Entries').

#### 3.5 When playing a Competition online via the Website, follow the on-screen instructions to:

- (a) select the Competition you wish to enter and when you are ready to purchase your Ticket(s), provide your contact and payment details. You will need to check your details

carefully and tick the declaration, confirming you have read and understood the Competition terms and conditions;

- (b) once you have purchased your Tickets, play the Spot the Ball Challenge in accordance with 3.4(b) and (c);
- (c) when your payment has cleared we will then contact you by email to confirm your entry into the Competition. Please note that when entering online you will not be deemed entered into the Competition until we confirm your Ticket(s) order back to you by email.

('Website Entries' and together with 'Physical Location Entries', referred to as 'Entr(y)(ies)')

3.6 The Promoter reserves the right to refuse or disqualify any incomplete Entries if it has reasonable grounds for believing that an Entrant has contravened any of these terms and conditions.

3.7 To the extent permitted by applicable law, all Entries become our property and will not be returned.

3.8 **Dreamcar Competitions:** Entries (tickets) are limited to one hundred and fifty (150) per person, per Competition. Abuse of this limit will not be tolerated and if the Promoter has reasonable grounds to believe that an individual is exceeding this limit by entering a Competition using multiple accounts, it reserves the right at its sole discretion to void any orders, any Game Credit earned or to award any prize to the next closest entrant. In addition, if any person using a single account exceeds 150 entries in a single Competition for any reason, the Promoter will without notice firstly on a chronological basis with respect to orders, and then on a sequential basis with respect to ticket references contained within an order, void any tickets exceeding the first 150 tickets entered into the Competition.

3.9 **Superdrives Competitions:** Entries (tickets) are limited to one (1) per person. Abuse of this limit will not be tolerated and if the Promoter has reasonable grounds to believe that an individual is exceeding this limit by entering using multiple accounts, it reserves the right at its sole discretion to void any orders, or to award any prize to the next closest entrant.

#### 4. Promotion Periods

4.1 Each Competition will run for a specified period. Please see each Competition for details of start and end times and dates ('Promotion Period(s)').

#### 5. Competition Judgement

5.1 **Dreamcar Competitions and Superdrives Competitions:** The position of the centre of the ball will normally be determined after the close of the Competition by an independent Judge or panel of Judges (sporting experts appointed by the Promoter – the 'Judge') using their sporting experience and in the presence of a qualified lawyer and a representative from the Promoter ('Judge's Position'). In certain cases and at the discretion of the Promoter, the position of the Judge's Position may be determined by the Judge before the Competition starts, and will immediately be encrypted and stored securely on our database.

5.2 Within five (5) days of the end of the respective Competition, the Judge's Position will be computed against the database of coordinates to mathematically calculate which of the valid and eligible Entries received by the Promoter is closest to the Judge's Position, and therefore the winning Entrant (the 'First Prize Winner') of the prize. The First Prize Winner will be the person who correctly identifies, or if no one is correct, who is closest to, the Judge's Position. In respect of the Dreamcar Competitions, the Judge will also select twenty (20) runners up Entries, who will be adjudged to be the twenty (20) Entries (after the Winner) closest to the Judge's Position ('Runners Up'). Please note that there are no Runners Up in the Free Competitions. For the

avoidance of doubt, distance will be measured by calculating the straight line distance from each valid and eligible Entry to the Judge's Position ('Distance').

5.3 **Dreamcar Competitions:** In the event that there are two or more Entrants with valid and eligible Entries that are equally close to or exactly match the Judge's Position (each a 'Tie Break Entry'), the entrants to whom such Tie Break Entries belong, identified by their BOTB Account (the 'Tie Break Entrants') will participate in a tie break mechanic to determine the First Prize Winner for such Competition as follows:

(a) **Tie Break Scenario 1** – in the event that each of the Tie Break Entrants has made multiple Entries to the Competition:

in Tie Break Scenario 1, the other Entries to the Competition made by each Tie Break Entrant using the same BOTB Account as their respective Tie Break Entry will be used to determine the First Prize Winner as follows - the First Prize Winner will be determined by calculating the Distance of the next closest Entry to the Judge's Position (excluding the Tie Break Entry) ('TB1 Entries') made by each Tie Break Entrant in that Competition ('Tie Break 1'). In the event that Tie Break 1 results in a tie break, the Tie Break 1 process will be repeated until there are no more TB1 Entries to judge. For the avoidance of doubt, it is not necessary for the Tie Break Entrants to have made the same number of Entries. However, judging under Tie Break 1 will cease when there are no longer sufficient TB1 Entries to compare. For example, if the first Tie Break Entrant has made a total of 5 Entries and the second Tie Break Entrant has made a total of 10 Entries, judging will cease after a maximum of 4 rounds of Tie Break 1 because the first Tie Break Entrant has no further TB1 Entries to compare. If a winner cannot be determined by using the Tie Break 1 process, such tied entrants ('TB1 Tie Break Entrants') will participate in Tie Break 2 (defined in 5.3(b) below);

(b) **Tie Break Scenario 2** – in the event that one or more of the Tie Break Entrants has only made one (1) Entry to the Competition or in the event that Tie Break 1 results in a tie break:

the Tie Break Entrants or the TB1 Tie Break Entrants (as relevant) will be asked to take part in another Spot the Ball Challenge using a new sporting photograph in order to determine a single First Prize Winner (the 'Tie Break 2'). Tie Break 2 will be entered and judged on the same terms as the original Spot the Ball Challenge and there will be no additional payment due. In the event that Tie Break 2 results in a tie break, the Tie Break 2 process will be repeated with the respective tied Entrants until there is a single First Prize Winner. If the Promoter is unable to contact one or more of the Tie Break Entrants or the TB1 Tie Break Entrants (as relevant) for Tie Break 2, within five (5) days of identifying such Tie Break Entrants (or TB1 Tie Break Entrants as relevant), Tie Break 2 will be concluded without that particular Tie Break Entrant or the TB1 Tie Break Entrant (as relevant).

All Tie Break Entrants, including those that we were unable to contact will be automatically allocated a tie break prize in accordance with rule 7.1(i).

Tie Break 1 and Tie Break 2, together referred to as "Tie Break".

5.4 **Superdrives Competitions:** In the event that there are Tie Break Entries, the respective Tie Break Entrants will participate in the Tie Break 2 process as specified in rule 5.3.

5.5 The Runners Up will be chosen using the same process as set out in accordance with rules 5.2 and 5.3.

- 5.6 The First Prize Winner, the Runners Up and the Tie Break Entrants are all referred to as 'Winner(s)'.
- 5.7 The Promoter will attempt to contact Winner(s) using the telephone numbers and email address provided at the time of Entry (or as subsequently updated) and held securely in our database. It is the Entrant's sole responsibility to check and update these details. If for any reason they are taken down incorrectly, the Promoter will not be held responsible. Entrants must carefully check their contact details have been recorded correctly.
- 5.8 If for any reason the Promoter is unable to contact a Winner within 5 days (which may be extended at the sole discretion of the Promoter) of the end of a Competition or the Winner fails to confirm acceptance of the prize or the Winner is disqualified as a result of contravening any of these terms and conditions, the Winner will forfeit the prize and it will be awarded to the Entrant with the next closest coordinates, as defined in the judging process. For the avoidance of doubt once the prize has been forfeited the original Winner, Runners Up or Tie Break Entrants will have no further claims against the Promoter.
- 5.9 In the event that the Promoter closes a Competition early, the Winner will be selected from all valid and eligible Entries received by the Promoter prior to the date of closure, except that the Promoter reserves the right, at its sole discretion, to close a Competition early without selecting a Winner. In the event that a Competition is closed without selecting a Winner, the Promoter will give all entrants Game Credit to enable them to replay equivalent tickets in a subsequent competition. The Promoter also reserves the right at its sole discretion to extend the closing date of any Competition.
- 5.10 All Entrants are automatically entered onto the Promoter's database for the purpose of conveying information as to the status of their Competition, as well as any future Promotions or Competitions offered by the Promoter.

## **6. Winner's Details**

- 6.1 The First Prize Winner will be required to send a copy of their passport to the Promoter to confirm their identity, age and also to prove that if the purchase was made by credit card that the card was legally theirs or that they had authorisation to use it, before any prize will be paid or delivered. Any failure to meet these obligations may result in the First Prize Winner being disqualified and the Promoter choosing an alternate winner.
- 6.2 All Winners will also be required to provide photographs and/or pose for photographs and videos, which may be used in future marketing and public relations by the Promoter in connection with the Competition and in identifying them as a winner of a Competition.
- 6.3 Following receipt and verification of the details requested above by the Promoter, the Winners will be contacted in order to make arrangements for delivery of the prize. At this point the Winners must choose between the prizes available (as detailed in the Competition prize information on the Website) and notify the Promoter of their choice in writing.

## **7. Competition Prizes**

- 7.1 Dreamcar Competitions: Dreamcar Competitions are comprised of many different cars. For the avoidance of doubt, there will be only **one prize awarded for each Dreamcar Competition** ('First Prize') and not one per model of car listed. Please also note the following:
- (a) During the course of a Dreamcar Competition, if due to circumstances beyond the Promoter's control, the Promoter is unable to provide the stated First Prize, the Promoter reserves the right to award a selection of substitute Left and Right Hand Drive cars of equal or greater value.

- (b) The cars owned and displayed by the Promoter consist of both registered and unregistered vehicles. Please note also that some of the cars exhibited at our airport and shopping centre sites are for display purposes only and cannot be taken as prizes (the reason for this is that some of these cars have excess delivery mileage or may not be VAT qualifying).
- (c) If the First Prize Winner would like to take a car that the Promoter does not already own (provided that it has been offered as a prize by the Promoter on the Website or at the Physical Location), an order will be placed by the Promoter. Please note that if the Winner decides to do this, delivery may take up to 12 months for certain cars and cars will be ordered in basic specification. All cars whether left or right hand drive will be ordered in the UK from UK dealers only. Bespoke options and upgrades can be added at the First Prize Winner's request but must be paid for by the First Prize Winner in advance. The First Prize Winner can choose the car in Left or Right Hand Drive (subject to manufacturer availability and terms and conditions). The First Prize Winner will not be awarded Game Credit on their competition entries.
- (d) In the UK the First Prize will be delivered with UK VAT paid. In the EU the First Prize will be delivered with UK VAT paid but any further costs (VAT/taxes/import duties/registration costs due in the destination/country of final registration) will be the responsibility of the First Prize Winner.
- (e) In all other countries the First Prize will be shipped (net of all taxes) to the nearest port and any applicable import duties, registration costs, or any further taxes or duties of any nature due in the destination country will be the responsibility of the First Prize Winner. The Promoter reserves the right not to deliver to certain countries. Please note that all our cars are supplied in the UK and therefore if exported may not be road legal in the destination country. It is the First Prize Winner's responsibility to check this and choose an alternative car or take the cash alternative if appropriate.
- (f) The Promoter will pay towards the servicing and insurance for the first year of car ownership of the First Prize. Invoices for servicing and insurance will need to be supplied to the Promoter before any money will be credited and the First Prize Winner must own the car for a full 12 months from the date of delivery. The Promoter will pay the First Prize Winner the following sums for insurance. A car won with UK RRP £0-30,000 will receive £750 towards insurance. A car won with UK RRP £30,001-70,000 will receive £1,000 towards insurance. A car won with UK RRP £70,001-120,000 will receive £1,500 towards insurance. A car won with UK RRP £120,000+ will receive £2,000 towards insurance. It will be the First Prize Winner's responsibility to organise their own insurance and pay for it directly. The First Prize Winner's car insurance will be reimbursed by the Promoter only in respect of the car they have won, and will be paid at the lesser of the invoiced 12 month insurance premium or the maximum value as stated above (which is dependent on the value of the car won). Servicing will be undertaken by a main dealer and be subject to normal road use only. The Promoter will only cover the standard manufacturer first year servicing costs, and will not be responsible for vehicle damage, wear and tear (to components such as tyres, brakes or clutch), or for faults caused by a lack of maintenance, neglect or improper use of the vehicle. The maximum the Promoter will pay for servicing costs in the first year is £800. Invoices for insurance and servicing will be reimbursed by the Promoter 12 months after date of delivery of the car.
- (g) Dreamcar Competition Cash Alternative: Should a Dreamcar Competition Winner not wish to take delivery of one of the First Prizes (including cars or other items listed), the Dreamcar Competition Cash Alternative can be claimed. The Cash Alternative is 80% of the ex VAT UK RRP of the prize as detailed on our Website. Please note that the additional money offered towards insurance and servicing costs for the first year of

Dreamcar ownership is not included should the Winner opt for the Dreamcar Competition Cash Alternative.

- (h) £10k Cash and Fuel Prize: You may select the option to add £10,000 Cash and Fuel for one year to your tickets. If you are the winner, you will receive the £10,000 either as cash or you may wish to put some or all of it towards extras for your car. The Promoter will also pay for your Fuel for one year for up to 20,000 miles, paid at a rate of 20 pence per mile (only for miles driven in the car you have won). The Promoter will require you to produce a service invoice or other documentation from a main brand dealer, showing the mileage at the end of the 12 month period following registration at which point you will be reimbursed. The Cash Alternative for this Prize (if you choose not to take the car), is £10,000 cash only and no fuel can be claimed.
- (i) Runners Up Prizes: Twenty (20) Runners Up Prizes will be awarded for each Dreamcar Competition only, in the following manner. The twenty (20) Runners Up will each receive £200 worth (face value) of Dreamcar Competition tickets for Competitions run by the Promoter.
- (j) Tie Break Entrants: For the avoidance of doubt, the car won by the First Prize Winner will be the car attributed to the ticket that was equidistant from the judge's position and not any car attributed to subsequent entries that may be used to establish the First Prize Winner. Anyone involved in a Dreamcar Competition Tie Break, except the First Prize Winner will automatically receive £500 cash, as well as £300 of game credit to play future Dreamcar Competitions.

7.2 Superdrives Competitions: Superdrives Competitions are free to enter and are only open to Supercharged Loyalty Club members. For the avoidance of doubt, entrants must be registered members of the Supercharged Loyalty Club at the time of entry into any Superdrives Competition. If due to circumstances beyond our control we are unable to provide the stated prize(s), we reserve the right to award a substitute prize(s) or cash of equal or greater value.

7.3 All other expenses not expressly specified herein are the sole responsibility of the Winners.

7.4 All prizes are subject to the terms and conditions of the prize provider, manufacturer or supplier.

7.5 Each First Prize must be accepted as awarded and is non-transferable or convertible to other substitutes and cannot be used in conjunction with any other vouchers, offers or discounts, including without limitation any vouchers or offers of the Promoter or other prize suppliers.

## 8. Refer a Friend

The Refer a Friend scheme is operated in good faith to reward customers for referring genuine friends and acquaintances as new customers to the Promoter. Referrals are limited to 10 per customer. Abuse of this system will not be tolerated and if the Promoter has reasonable grounds to believe that new users are not genuine individuals it reserves the right at its sole discretion to void any orders and/or Game Credit earned as a result of the scheme, and to disqualify such individual as a Prize Winner.

## 9. Signup Bonus

The Promoter operates a New Customer Sign Up Bonus to reward new customers that register with the Promoter with a £5 credit. This reward is limited to one per individual customer. Abuse of this system will not be tolerated and if the Promoter has reasonable grounds to believe that an individual is registering multiple accounts, it reserves the right at its sole discretion to void each and every order entered and/or Game Credit earned as a result of the Sign Up Bonus (including

for the avoidance of doubt their first and original order which would have qualified had they not abused the Sign Up Bonus), and to disqualify such individual as a Prize Winner.

## **10. Storage**

The Promoter can store the chosen prize free of charge for 30 days after notifying the First Prize Winner, at the end of which time the First Prize will be delivered to the Winner.

## **11. Winners' Personal Data**

11.1 Acceptance of the prize by the Winner will mean they are required to have their photo and video taken by the Promoter for promotional purposes (Public Relations and Marketing), both immediately after their win and in the future for use in accordance with rule 6.2, unless prohibited by law.

11.2 By entering a Competition, you agree to the use of your name, address, and/or photograph or other likeness, as well as your appearance at publicity events without any additional compensation (save for reasonable travel expenses) and as required by the Promoter if you are declared a Winner.

## **12. Limits of Liability**

The Promoter makes no representations or warranties as to the quality/suitability of any of the goods or services offered as prizes. Except for liability for death or personal injury caused by the negligence of the Promoter, the Promoter shall not be liable for any loss suffered or sustained to person or property including, but not limited to, consequential (including economic) loss by reason of any act or omission by the Promoter, or its servants or agents, in connection with the arrangement for supply, or the supply, of any goods by any person to the prize Winner(s) and, where applicable, to any family/persons accompanying the Winner(s), or in connection with any of the Competitions promoted by the Promoter.

## **13. Electronic Communications**

No responsibility will be accepted for failed, partial or garbled computer transmissions, for any computer, telephone, cable, network, electronic or internet hardware or software malfunctions, failures, connections, availability, for the acts or omissions of any service provider, internet accessibility or availability or for traffic congestion or unauthorised human act, including any errors or mistakes. The Promoter shall use its best endeavours to award the prize for a Competition to the correct Entrant. If due to reasons of hardware, software or other computer related failure, or due to human error the prize is awarded incorrectly, the Promoter reserves the right to reclaim the Competition prize and award it to the correct Entrant, at its sole discretion and without admission of liability.

In the event that the Promoter closes a Competition early, the Winner will be selected from all valid and eligible Entries received by the Promoter prior to the date of closure, except that the Promoter reserves the right, at its sole discretion, to close a Competition early without selecting a Winner. In the event that a Competition is closed without selecting a Winner, the Promoter will give all entrants Game Credit to enable them to replay equivalent tickets in a subsequent competition. The Promoter also reserves the right at its sole discretion to extend the closing date of any Competition.

The Promoter shall not be liable for any economic or other consequential loss suffered or sustained to any persons to whom an award has been incorrectly made, and no compensation shall be due. The Promoter shall use its best endeavours to ensure that the software and website(s) used to operate its Competitions perform correctly and accurately across the latest versions of popular internet, tablet and mobile browsers. For the avoidance of doubt, only the

ticket coordinates recorded in our systems, howsoever displayed or calculated, shall be entered into the relevant Competition and the Promoter shall not be held liable for any competition entries that occur as a result of malfunctioning software or other event. Competition coordinates may be checked at any time by accessing your account at botb.com.

**14. Data Protection Notice**

Any personal data that you supply to the Promoter or authorise the Promoter to obtain from a third party, for example, a credit card company, will be used by the Promoter to administer the Competition and fulfil prizes where applicable. In order to process, record and use your personal data the Promoter may disclose it to (i) any credit card company whose name you give; (ii) any person to whom the Promoter proposes to transfer any of the Promoter's rights and/or responsibilities under any agreement the Promoter may have with you; (iii) any person to whom the Promoter proposes to transfer its business or any part of it; (iv) comply with any legal or regulatory requirement of the Promoter in any country; and (v) prevent, detect or prosecute fraud and other crime. In order to process, use, record and disclose your personal data the Promoter may need to transfer such information outside the United Kingdom, in which event the Promoter is responsible for ensuring that your personal data continues to be adequately protected during the course of such transfer.

**15. Promoter**

Best of the Best Plc, 2 Plato Place, 72-74 St Dionis Road London SW6 4TU, UK. Tel: +44 207 371 8866 Fax: +44 207 736 7936 email: [info@botb.com](mailto:info@botb.com) Web: [www.botb.com](http://www.botb.com). A list of winners and their home town will be available for one (1) month after the end of each Competition by sending an email to the Promoter.

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